

# Warranty Statement

During the applicable warranty period, any Total Protection Solutions™ surge protective device which fails due to defect in materials, workmanship, or any electrical anomaly, including lightning, shall be repaired or replaced at Joslyn's discretion without charge. In the event of a return the device must be shipped FOB Joslyn place of business within the applicable warranty period. The applicable warranty period for this Joslyn surge protective device is outlined below in the Warranty Period section. The warranty period for any repaired devices or replacement devices will be only the remaining portions of the original limited warranty.

A Return Material Authorization (RMA) number must be obtained from the Company's Customer Service department before returning any Products.

The Company shall have no liability under this warranty for problems or defects directly or indirectly caused by misuse of the Product, alteration of the Product (including removal of any warning labels), accidents, improper installation, application, operation or improper repair of the Product.

THIS WARRANTY REPRESENTS THE ENTIRE WARRANTY OF THE COMPANY. ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

THE LIABILITY OF THE COMPANY, AT ITS SOLE OPTION, UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO THEREPLACEMENT OR REPAIR OF THE DEFECTIVE PART THEREOF. IN NO EVENT SHALL THE COMPANY BE LIABLE ORREPLACEMENT OR REPAIR OF THE DEFECTIVE PART THEREOF. IN NO EVENT SHALL THE COMPANY BE LIABLE OR RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER, NOR SHALL ITS LIABILITY EVER EXCEED THE PURCHASE PRICE PAID TO JOSLYN FOR SUCH DEFECTIVE PRODUCT.

This warranty is not transferable and may only be enforced by the original purchaser. Claims under this warranty must be submitted to Joslyn within thirty (30) days of discovery of any suspected product defect.

## Warranty Period

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| SurgeTrack   | 30 Years from original date of purchase |
| ServiceTrack | 30 Years from original date of purchase |
| LoadTrack    | 15 Years from original date of purchase |
| ComTrack     | 10 Years from original date of purchase |